

Hallam Park

Pet Resort

55 Belgrave - Hallam Road Hallam 3803
PO Box 55 Hallam 3803
Phone (03) 9703 1904
info@hallampark.com.au
ABN 84 007 350 937

This is a Contract between Hallam Park Boarding Kennels & Cattery Pty Ltd (hereinafter called Hallam Park) and [REDACTED] or their Agent whose name & signature appear below (hereinafter called Owner).

It is AGREED between Hallam Park and Owner that the following animal(s), named [REDACTED] will be boarding from [REDACTED] to [REDACTED] and that I, the Owner, have read and understood and am bound by the conditions of boarding as stated below.

1. Owner shall pay to Hallam Park the sum of \$ [REDACTED] each day for all animals for board.
2. Animals are charged for the day of arrival and for the day of departure if departure is after 12:00
3. Owner further agrees that the pet(s) shall not leave Hallam Park until Owner pays all charges to Hallam Park.
4. Owner accepts that their pet's image may be captured & stored on the Internet.
5. Hallam Park, and/or any external Pet Service Facility, does not accept any responsibility for dogs contracting canine cough.
6. Flea, Tick and Worm treatments including Heartworm: All pets must have had recent flea and worm treatment not more than 1 month prior to check in as per the Victorian Code of Practice for Boarding Kennels and Catteries. Any dogs coming into the kennel that are found to have fleas or worms will receive immediate treatment at the cost of Owner. Tick treatment must be up to date for pets arriving from regions susceptible to ticks.
7. Hallam Park reserves the right to refuse entry of any animal for any reason, including, but not limited
 - a) Diabetic and/or requires insulin medication; and/or
 - b) Suffering from or is reasonably suspected by Hallam Park to be suffering from an infectious
8. In the event of Owners pet(s) contracting a virus whilst in the care of Hallam Park, Owner accepts:
 - a) That viruses are airborne and cannot be controlled by the daily hygiene regime.
 - b) That pets can carry a dormant virus in their systems for up to 6 months (or more) which can activate at any time and that this out of the control of Hallam Park and its staff.
9. Owner agrees that Hallam Park and its employees or agents will under no circumstances be held responsible for any virus, injury, loss or death that may occur to any pet(s) during its stay at Hallam
10. Owner agrees that if Owner does not collect pet(s) from Hallam Park within 14 days from the date of Departure, Owner authorises Hallam Park to re-home or impound the animal(s).
11. Owner agrees that Hallam Park is not responsible for the maintenance, treatment and/or hygiene of the Pet's coat before, during or after the Boarding Period, unless bathing and/or coat care/trimming has been authorised and paid for prior to check in by the Owner.
12. Hallam Park shall not be liable for any injury, illness and/or death and/or any loss and/or damage caused to any Pet at any time whether before, during or after the Boarding Period.
13. Hallam Park, nor any of its employees or agents, shall not be liable for any loss or damage to property items left at Hallam Park whether before, during or after the Boarding Period including but not limited to bedding, collars and/or toys. Hallam Park recommends that all items are well marked.
14. Owner grants permission to Hallam Park to allow personal information regarding Owner and pet(s) to be given to or received from a duly licensed Veterinarian.
15. Owner agrees to be solely responsible for the behaviour of the pet(s) while the pet(s) is/are in the care of Hallam Park.
16. The fully booked Boarding Period is charged with no refunds or credits for cancellations or early returns. Fees are to be paid on or before check in.

Owner: _____

Date: _____

Staff Initials:

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Vet treatment

17. Owner acknowledges and accepts that Hallam Park will obtain Veterinary assistance should it be necessary whilst the pet is in their care. Owner understands that all expenses incurred will be payable by the Owner as legally required in Part 5 Domestic (Feral & Nuisance) Animal Act.
18. Hallam Park will make every effort to contact the Owner (or representatives) in these emergencies. Owner must provide Hallam Park with two emergency contacts in the event that the Owner cannot be reached. Owner must provide their emergency contacts with detailed instructions, regarding Owner's directions in relation to any decisions that need to be made on Owner's behalf.
19. Should Hallam Park are unable to contact the Owner or any of the Owner's emergency contacts, Hallam Park will make the decision in the best interests of the pet acting within the terms of this
20. If the pet becomes ill or if the state of the pet's health otherwise requires Veterinary or other professional attention, Hallam Park may engage the services of a Veterinarian or other professional according to Part 5 of the Code of Practice for boarding establishments and the expense thereof
21. Any required Veterinary treatment may be provided at Hallam Park or the pet may be transported to the nearest available and appropriate Veterinary Clinic.
22. Should the pet be taken to a Vet, a fee may be charged for transport and time spent at the Vet.

Exercise

23. Owner acknowledges that it is the policy of Hallam Park to allow the dogs under its care to exercise outside their kennels and within common exercise areas along with another dog or dogs of compatible nature. Owner consents to their dog(s) being exercised and indemnify Hallam Park against any suit or claim arising from any loss or injury whilst being so exercised.
24. Owners who have agreed to their pet(s) co-hosted and/or co-exercised with other animals accept that injuries may occur, despite the best efforts of Hallam Park.

Co-habitation

Owner allows their dog(s) to be housed with other dogs (Owner _____ **Yes / No ***

Owner allows their dog(s) to be exercised with other dogs (Owner _____ **Yes / No ***

*staff will conduct assessments on your behalf.

Owner: _____

Date: _____

Staff Initials: